**Better Communication Equipment**

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**Introduction**

Information sharing and overall communication are imperative components of disaster response and management strategies, focused on attaining resolutions at the end of the incidence. The 9/11 attack lacked the perfect frameworks for communication and information sharing, which escalated the adverse outcomes of the response exercise. It is estimated that almost 3,000 people died in the 9/11 attacks, including over 2,600 people in the World Trade Center died. The faulty communication equipment with the firefighters failed to help provide a real-time update on the need to vacate the World Trade Center, leading to massive deaths. Notably, better communication equipment would help in reducing the number of deaths by establishing a seamless communication channel for real-time updates, making it possible to resolve the information sharing inhibitors witnessed in the response exercise.

Better communication equipment would have changed the outcomes by initiating a planning framework, which could have been used to execute the evacuation process in the disaster management process. Kapur et al. (2016) confirm that effective communication enhances the preparedness during a response program through a multifaceted and informative resource. Therefore, better communication equipment would help mobilize human resources to initiate and monitor the evacuation process at the World Trade Center, changing the overall results or the number of people who died in the process. Additionally, during the process, better communication equipment would help in effort coordination among the response team to promote a quick and effective response plan.

Besides, it would be adequate to change the results of the 9/11 attacks through better communication equipment by enhancing the resources proficiency in promoting the abilities to monitor, control and manage the information flowing among the response team. Fajardo (2019) confirms that establishing effective emergency communication is a significant pillar for disaster management by putting operational infrastructures for data and image sharing to avail essential information. Notably, information is power; establishing better communication means vast information is available among the response team, and they know what is expected from them and members. Therefore, better communication equipment would have changed the outcomes of the 9/11 attacks by ensuring quick response to the disasters through a seamless system of information flowing.

Better communication equipment would mean better connectivity among the teams to integrate a teamwork framework for disaster management and response process. Fajardo (2019) ascertain that a better emergency communication framework would ensure proper establishment of the operational schemes among the response team members through communication standardization and ensuring broad access to the response information. Concerning the 9/11 attacks, the outcomes would have positively changed by integrating a fast and reliable system for information at the primary stage incident. It would be positively impactful to integrate better communication equipment for establishing a response design through a collaborative process for prioritizing specific areas of evacuation.

Moorthy et al. (2018) confirm that communication is an imperative component in responding to disaster since better communication equipment help in setting priorities, dispatching and obtaining information from the relevant persons or agencies to generate an instantaneous response. Therefore, it would be a perfect framework for responding to the 9/11 attack to implement communication equipment to prioritize the evacuation process and centralize communication to better the outcomes. Indeed, better communication equipment would have changed the result of the 9/11 attack by promoting a seamless flow of information, helping in prioritization of evacuation process, coordinate the response process for teamwork and effective planning the process during the crisis.

**References**

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